



BridgeHome

Co-living Matching Service

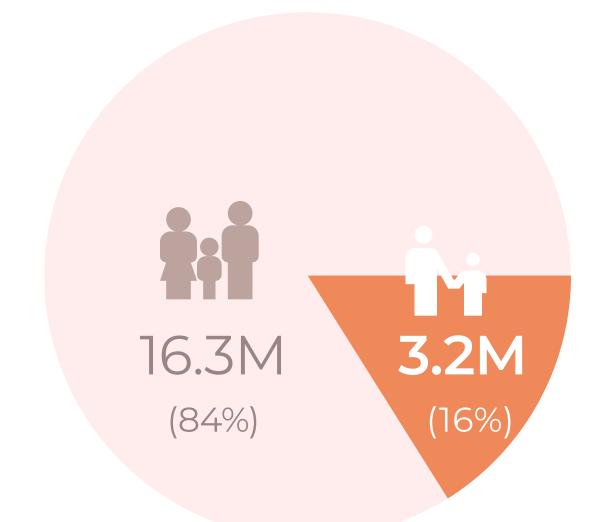
Team 52 Rou Jhen Wu, Yang Chuan Wang, Lihan Fang



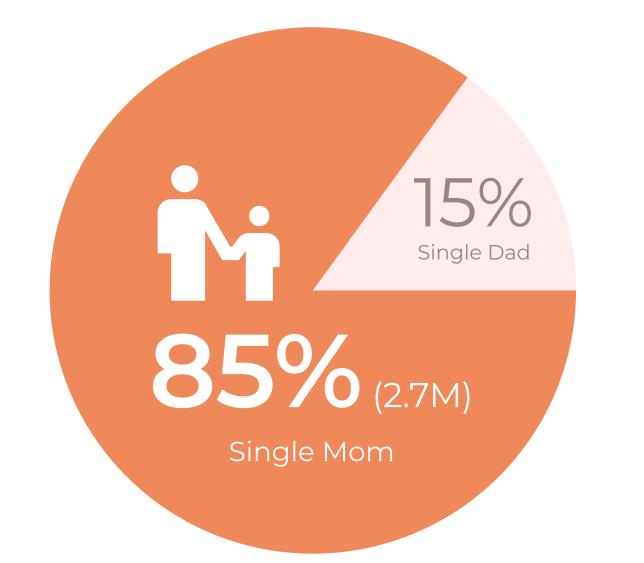
Statistics



Total Number of Families
In the UK



Lone Parent Demographic



Divorce Rate

42%

Live in poverty

44%

The Risk of Depression

33%

Existing Services for Single-Parent Households





Gingerbread

A UK charity supporting single parents with advice, practical help, and a strong community network.



Single Parent Right

UK campaign led by single parents, fighting discrimination and seeking legal protection under the Equality Act.





Family Lives

UK charity offering free, confidential parenting and family support through its helpline, online advice, chat services, courses, and local outreach.



SingleParents.org.uk

UK-based online resource offering information, peer support, and signposting for single parents.

NHS

The NHS offers single parents tailored support, including health visitor guidance, local parent groups, and access to Healthy Start vouchers.

Private Sector Public Sector

What's missing?



1. Childcare



The high cost and limited availability of childcare make it challenging for single parents to access suitable childcare.

2. Mental Health



Single parents struggle to find appropriate affordable mental health support.

3. Gender-specific challenges

£42,852

£28,705

Single Dad

Single Mom

Single mothers earn 53% less than single fathers generally.

User Interview





Anthony

A single dad & Podcaster



The biggest challenge he faces as a single dad is "doing everything alone without a support system."

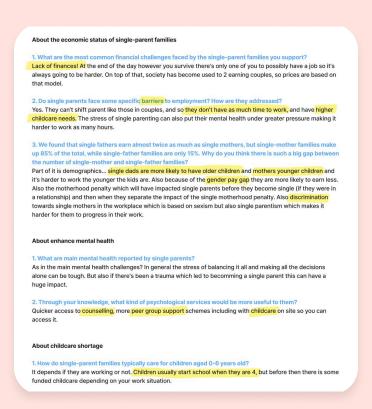
He shared how exhausting it is to juggle school runs, work, groceries, and daily routines all by himself, especially without nearby family or flexible support.

On top of that, "parental guilt" constantly weighs on him, making him feel like he's not doing enough.



Single Parent Right

A UK Charity Taking on Discrimination



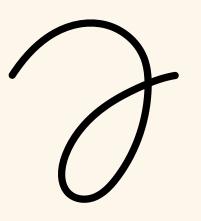
- "One income isn't enough in a two-income society. Lack of finances"
- "Hard to work due to time limits and childcare needs."





What is life like after becoming a single parent?







Anthony

A Single dad with 2 daughters (aged 8, 9)

An Entrepreneur & Podcaster

Been a single parent for: 5 years

Dilemma

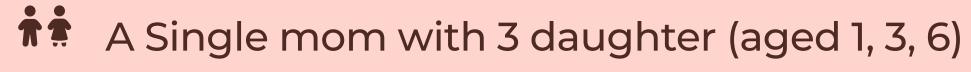
To achieve better work-life balance, I need multiple jobs to manage the extra expenses.

Sometimes feel self-blame and guilt for not being there for their children.



Jennifer







Been a single parent for: 2 years

Dilemma

I often struggle to balance work responsibilities, childcare, and personal wellbeing due to limited time and financial strain.

Co-parenting is hard, there is no one to help me take care of the kids, resulting in me needing to sacrifice my own career.



Key Pain Points

4. Emotional Wellbeing



Single parents often face stress, loneliness, and burnout, with limited time or resources to care for their mental health.

3. Childcare Support

Limited time and income make reliable childcare hard to access, deepening the challenges single parents face.

1. Shortage of Time

Single parents often struggle to balance work responsibilities, childcare, and wellbeing due to limited time personal wellbeing demands.

2. Financial Strain

One income often falls short in a dualincome society, making it difficult to cover basic needs and daily expenses.



1. How might we reduce "Time Poverty" among single parents and support their daily lives (e.g. childcare)?

2. How might we help single parents increase their income and improve their household finances?



Case study

How can we solve their dilemma?



"Copy Myself"

"If I had like one superpower or something like that, it would be to like make multiple copies of me."

Inspired by Anthony





What if

Brings single-parent families and ______ for live under one roof together.



Single-Parent

Single-Parents' Needs:

- 1. Relief from time poverty
- 2. Childcare and companionship support
- 3. Additional income

They Can Offer:

- 1. Spare room
- 2. Support for smoother integration into local life



Who Can Help: ????



They Can Offer:

- 1. Assist with daily responsibilities
- 2. Provide tutoring or pick-up support for kids
- 3. Contribute to household income

Their Needs:

- 1. A place to live
- 2. Language learning opportunities
- 3. Experience of authentic local life



Single-Parent

Single-Parents' Needs:

- 1. Relief from time poverty
- 2. Childcare and companionship support
- 3. Additional income

They Can Offer:

- 1. Affordable housing for students
- 2. Support for smoother integration into local life



Who Can Help: International Students



They Can Offer:

- 1. Assist with daily responsibilities
- 2. Provide tutoring or pick-up support for kids
- 3. Contribute to household income

Requirements:

- 1. An affordable place to live
- 2. Integration into an unfamiliar local environment
- 3. Exposure to authentic local language

Natched!



How do we verify coliving idea with real people?

Through user interview, questionnaire, we gain some value feedback from single-dad, students and student's parent.



Single Dad Anthony



"This is genius. It's such a win-win. I definitely need this in my life."

Anthony loved the idea and highlighted how small daily supports, like school pick-ups, groceries, and tutoring, can make a huge difference in a single parent's life.



Talk with Stakeholders



Student's Parent Mei Ling Chen

"It will be so great if my daughter can support someone's life."

Mei Ling sees this as a meaningful opportunity for her daughter to settle in safely, connect with the community, and help others while studying in London.

Students & Questionnaire Survey

"85% of students expressed interest in the coliving model."

Their main motivation is affordable housing, and they're most willing to help with childcare, household tasks, and tutoring.

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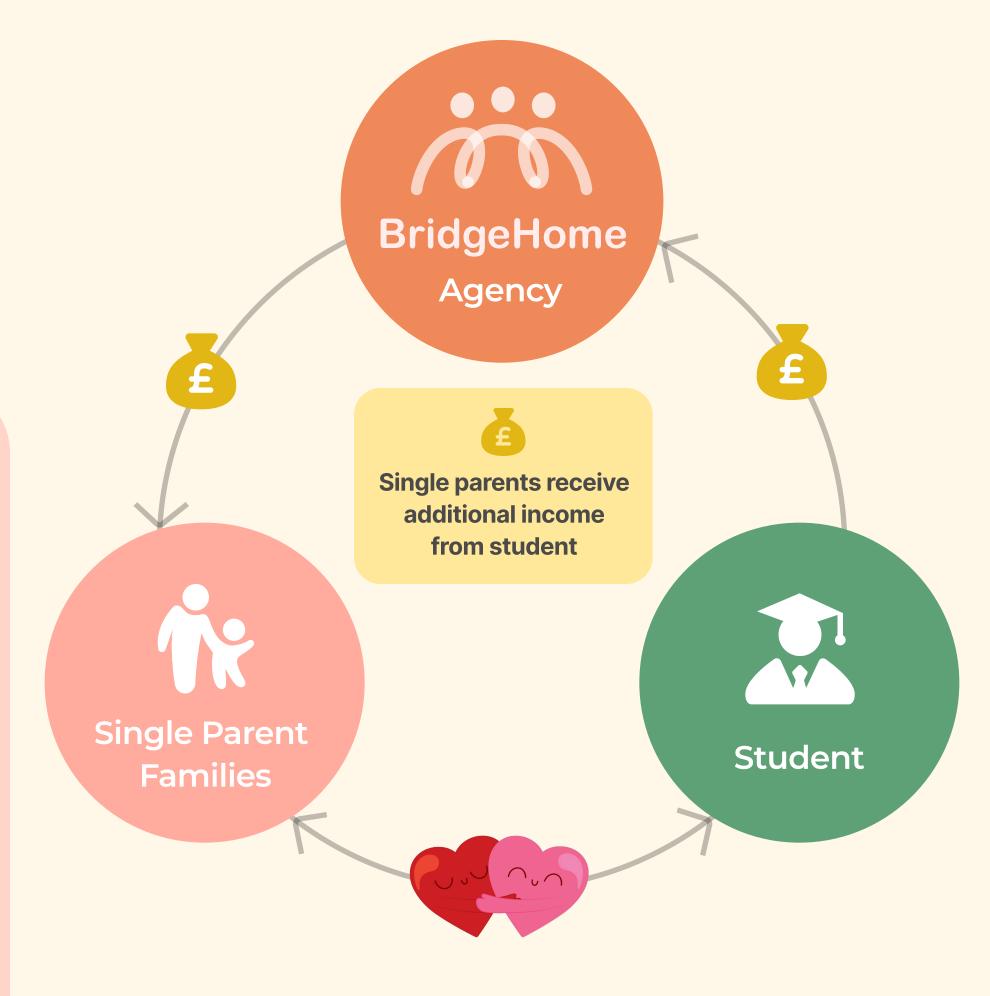
Business Model

What They Offer:

- A spare room
- Local culture and authentic living experience for students

Benefits

- Save time on daily chores and have more flexibility to pursue full-time work
- · Receive additional income
- Children gain more companionship
- Get educational support for their kids



What They Offer:

- Matching system
- Service management (including landlordtenant relationship maintenance, transactions, mediation, and communication support)

Impact

- Improve quality of life for single parents
- Help students adapt to life abroad
- Create positive social impact and promote a sustainable business model

What They Offer:

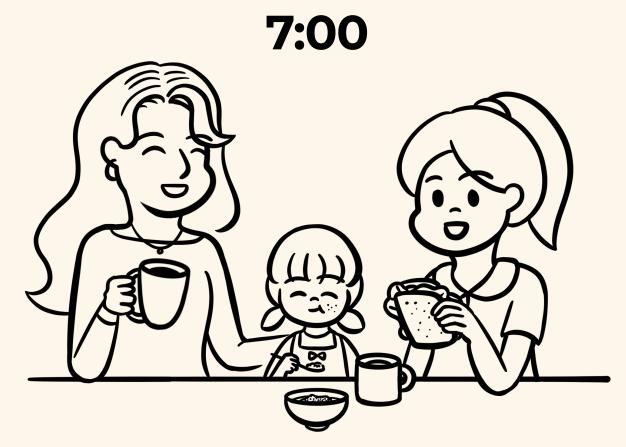
- Educational support: tutoring and accompanying children
- Help with daily chores: school pick-up and grocery shopping

Benefits

- Affordable rent
- Practical life skills
- Tutoring experience
- Job referral opportunities
- Language practice

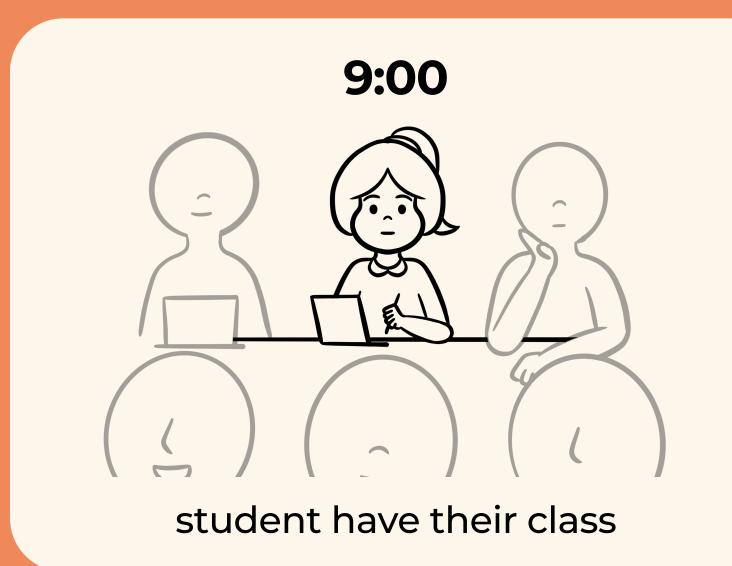
Storyboard Aday of our service users

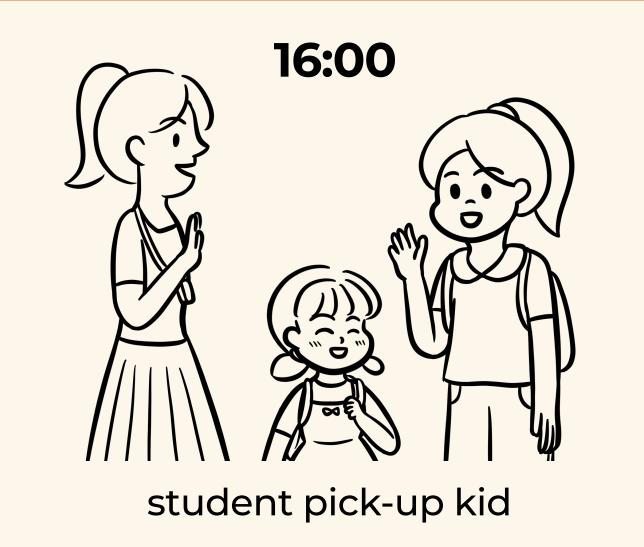


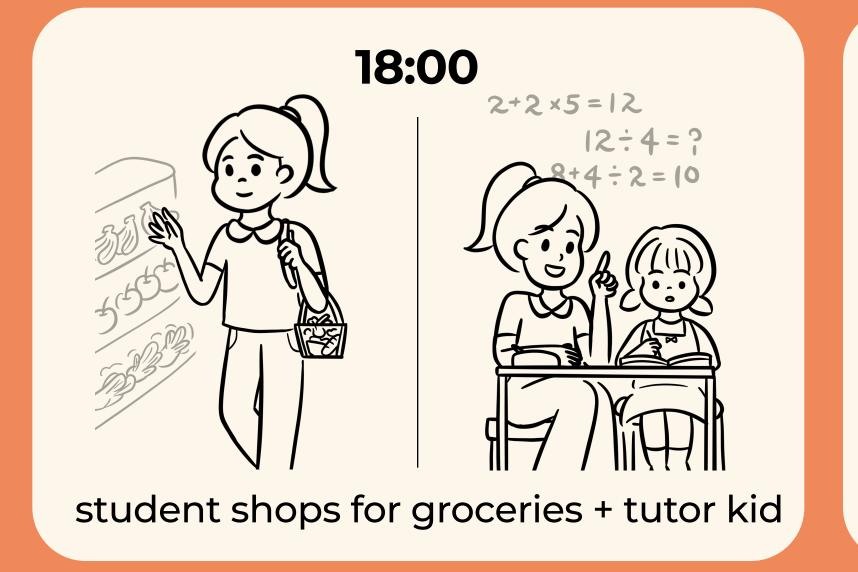








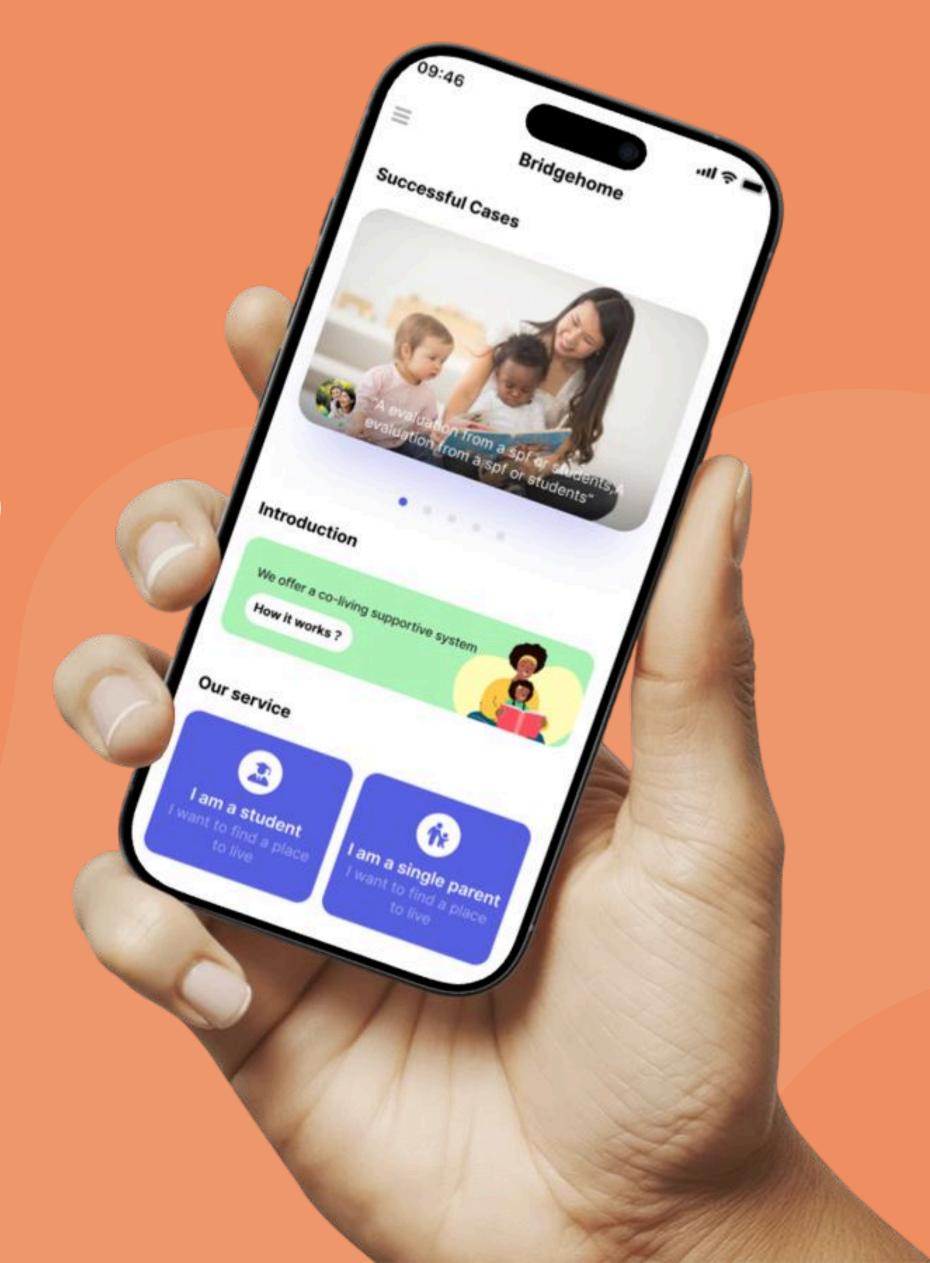








Co-living Matching Service

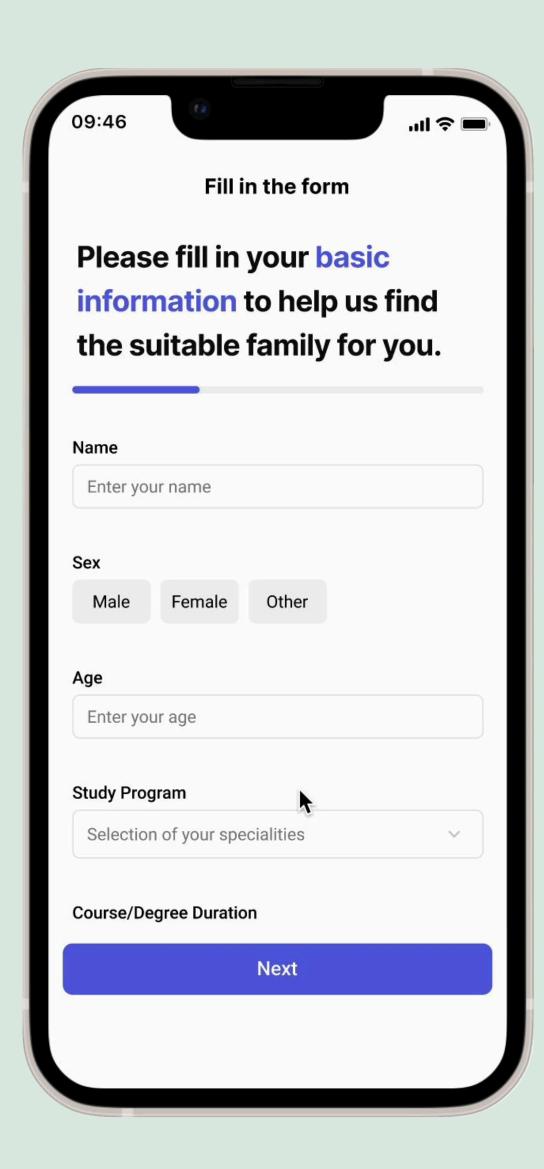




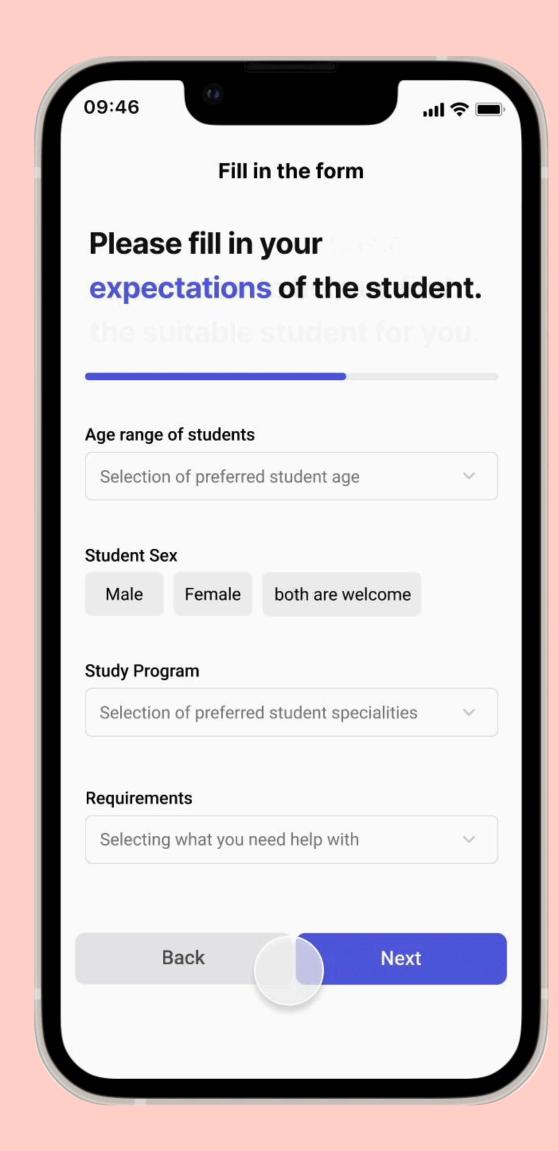
Before Matching

Step 1

Fill out the request form and submit the application





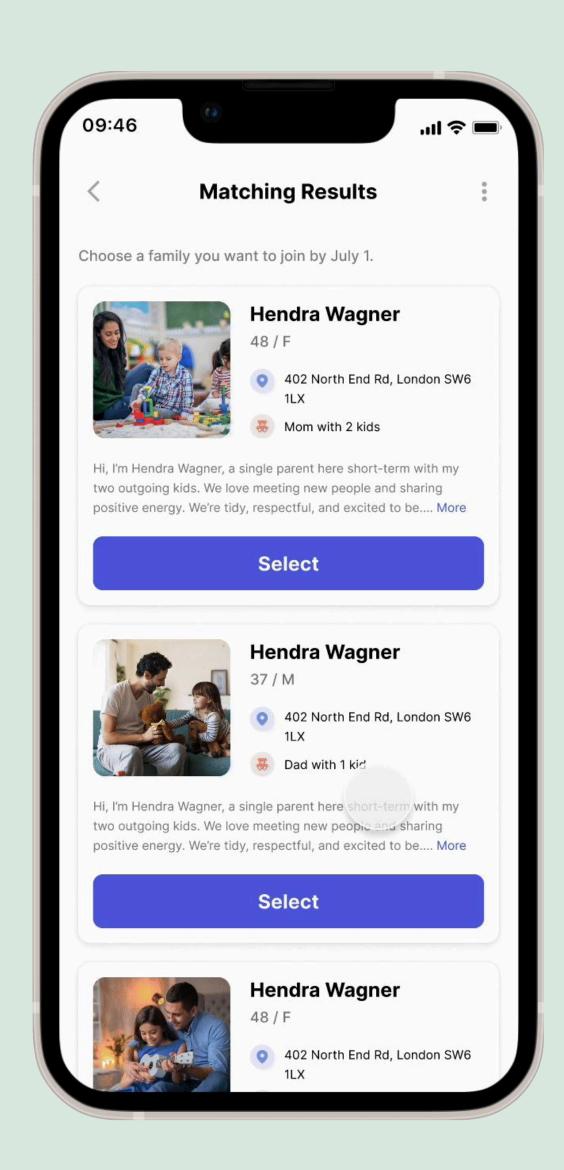




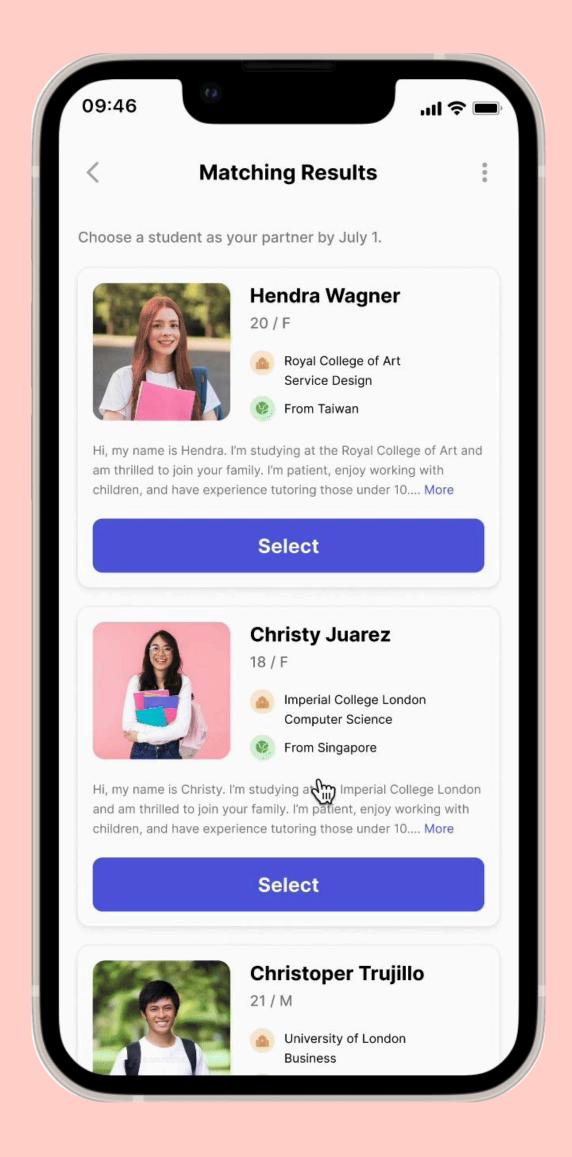


Matching

- Step 2 Show the matching result
- 1. Single parents need to select the students who are about to join your life
- 2. Students need to select the families which they want to join.





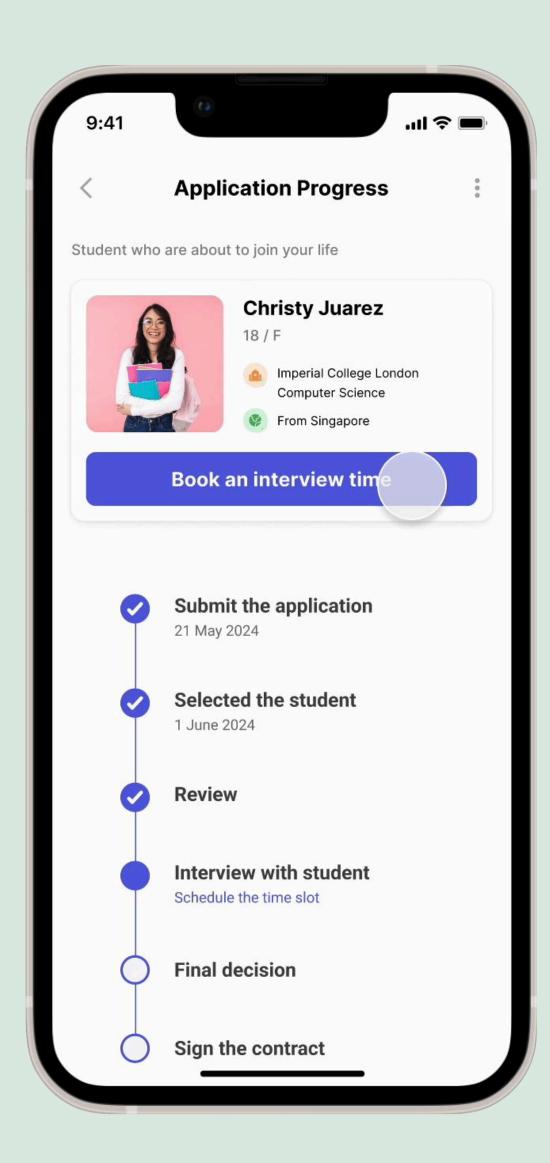




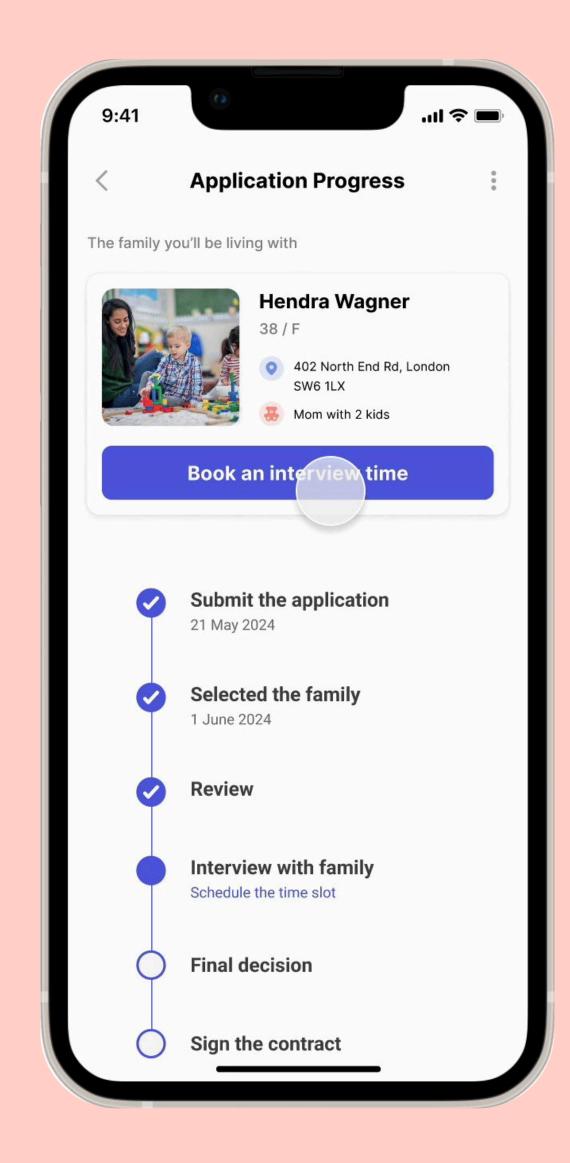


After Matching

- Step 3 Follow-up process
- 1. The agency will arrange an interview to assess their adaptability.
- 2. Make the final decision
- 3. Sign the co-living contract









During the 3-month trial period



International Students

- Assist with daily responsibilities
- Provide tutoring or pick-up support for children
- Contribute to household income



Single parents

- Affordable housing for students
- Support for smoother integration into local life



BridgeHome Agency Staff Service

- Offer monthly check-in meetings to evaluate their adaptability
- Personalized 1:1 service to both sides.



After the trial period





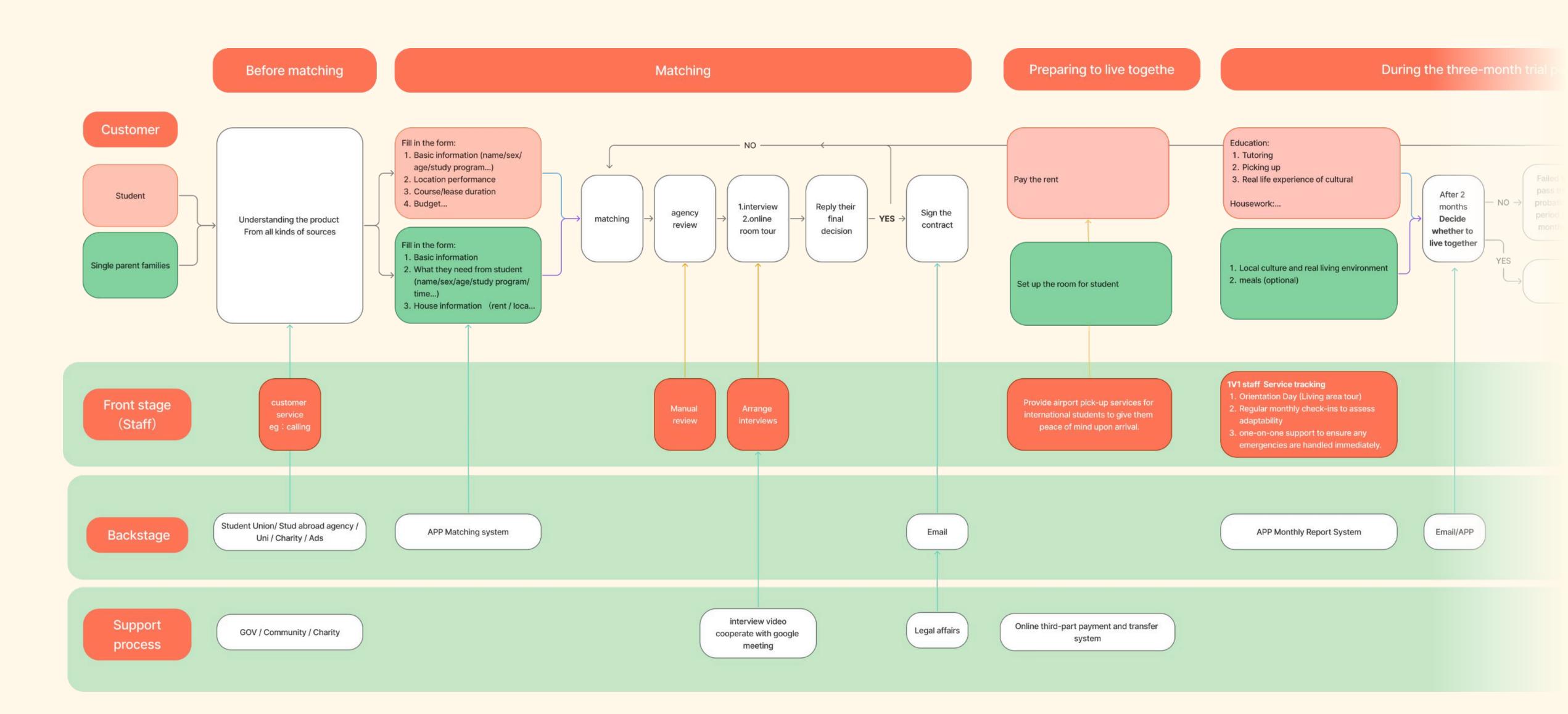
Enjoy the co-living experience while building a supportive family together



1:1 service to respond to any emergencies

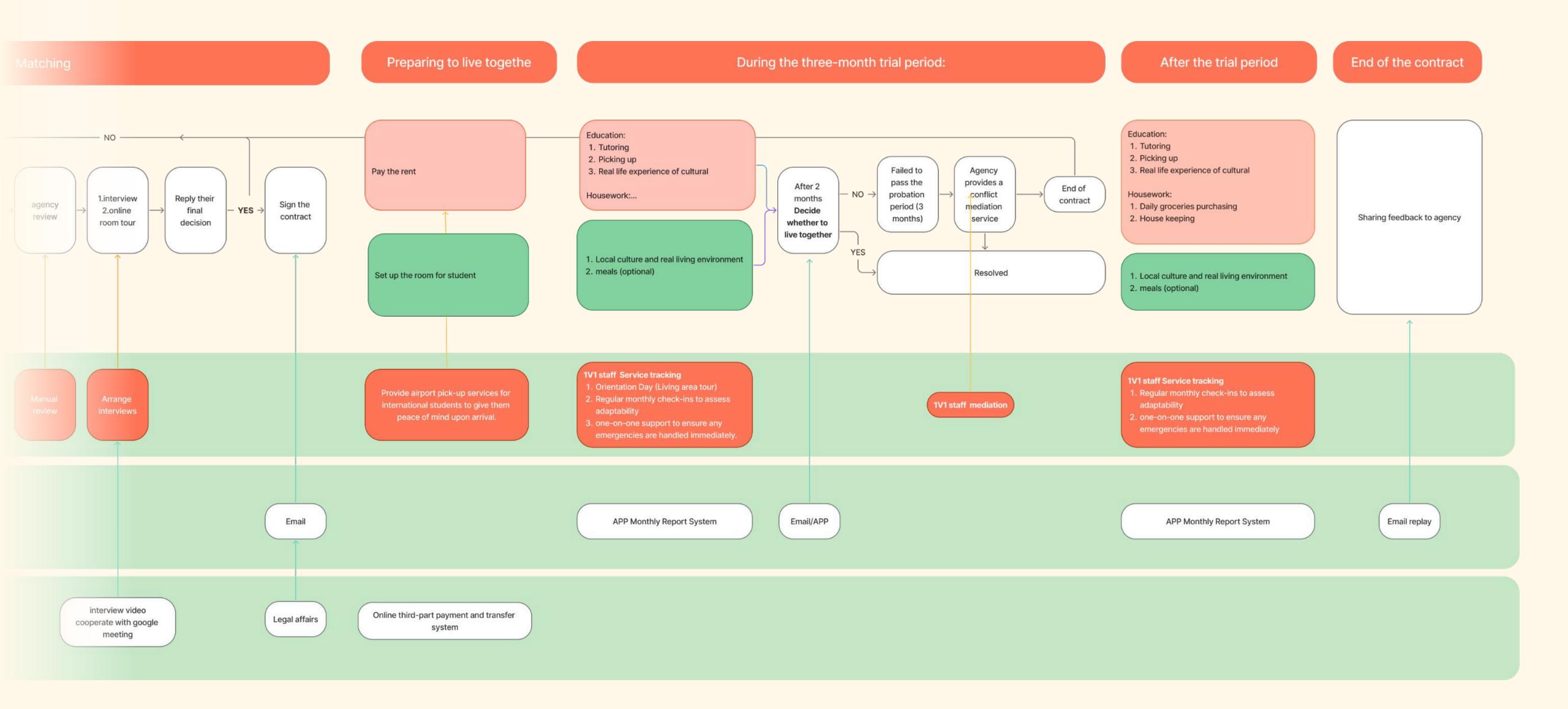
Service Blueprint





Service Blueprint





Our Stakeholder



Public Sectors

- 1. City Council
- 2. NHS

Private Sectors

- 1. Charity
- 2. Study Abroad Agency
- 3. Real Estate Agency

School

- 1. Universities
- 2. Student Union

Product Development

- 1. Product Manager
- 2. Developer
- 3. Designer
- 4. Business Operation
- 5. Legal affairs
- 6. Other staff

3rd Party Provider

- 1. Payment System
- 2. Bank







Core

Future Roadmap & Goals



Pilot & Launch

- Launch MVP platform
- Gather early feedback to refine the matching experience
- Secure first partnership and start initial exposure to study abroad agencies

Growth & Validation

- Expand our matching system
- Begin collecting and analyze user data to continuously iterate and optimize our service experience

Scale & Impact

3 Y

- Create a positive impact on social wellbeing
- Scale nationally and drive policy impact through data and partnerships

The Impact of BridgeHome





Create a win-win for single parents and students.

Help single parents generate income, save time, ease childcare pressure, and solve loneliness; while providing students with affordable rent and smooth integration abroad.



Innovative & Sustainable Business Model

Create a sustainable and profitable business model that generates positive social impact.

4



Model for Social Wellbeing Innovation

Inspires new ways of co-living that solve multiple challenges at once.



Policy Influence

Driving public sector and private sector to consider more practical assistance policies

Anthony's thoughts on BridgeHome!











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