

# Padlet Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

## Name of Product:

Padlet

## Report Date:

July 2024

## Product Description:

Padlet is a digital collaboration platform that enables individuals or groups to post comments, questions, and resources on a visual board. Users can organize and share content such as text, images, videos, links, maps, and more on an online 'post-it' wall. The content can be set to public or private, making it ideal for various types of communication, particularly in classroom settings.

## Contact Information:

[hello@padlet.com](mailto:hello@padlet.com)

## Notes:

1. Scope. Marketing pages and Application Pages were tested for this VPAT: Home, Product, Pricing, Templates, Gallery, Login, Sign Up, Account Setup, Dashboard Home, Getting Started, Learn, Make a Padlet, Padlet View, Padlet Slideshow View, New Workspace, Settings, My Profile, Contact Us, Request Password Reset. Only the [Padlet Board](#) product on the web is covered in this scope. [Padlet Sandbox](#) and Padlet's mobile apps are excluded.

2. Third parties. Padlet integrates several third-party tools. Among these tools, Airtable, Paperform, Chargebee, Youtube and Google Maps do not have a VPAT. Calendly is the only third-party tool included in this product that offers a VPAT.

- [Calendly VPAT](#)

## Evaluation Methods Used:

Accessibility evaluation tests were conducted by Aditus, an independent vendor, who specializes in Web Accessibility. The accessibility auditors were familiar with the product and knew how to use the common flows.

To determine the product accessibility level, the following methods were used:

### Manual testing

- Contrast: Text and Non-Text.
- Keyboard: focus order, focus visible, operable keyboard.
- Zoom (200%): content overlaps, loss of functionality, horizontal scroll.
- User preferences: dark/light mode, (classic) text resize, prefers reduced motion.
- Disable CSS: default element roles (user agent stylesheets)
- Text alternatives: missing alt, empty alt, non-descriptive alt.
- Windows High Contrast Mode
- Screen Readers: VoiceOver on Mac OS (Chrome and Safari), NVDA on Windows (Edge and Firefox).
- Code inspection: a review of HTML CSS, and Javascript.

### Automated testing

- axe DevTools
- WAVE

No tests were performed by people with disabilities.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

### Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>Padlet provides descriptive text alternatives for icons and functional and informative images so that screen readers can properly describe them. If an image or icon is decorative, it is marked as such so that assistive technology can ignore it.</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>Users can add text descriptions of audio or visual content to their audio (audio recordings or Spotify songs) and video (video recordings or YouTube videos) posts, accordingly. This helps users who can't fully see or hear understand the content.</p>
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Partially Supports	<p>Padlet's marketing pages contain videos with captions.</p> <p>For user generated content (for example - when users upload a video), auto-generated captions are provided. However, it is not possible to guarantee the accuracy of the auto generated captions and users can't edit those captions at the moment. We want to provide the ability to</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<p>download captions and change them in the future.</p> <p>Additionally, users can select videos from YouTube that may not have captions. We advise users to choose videos which are appropriately captioned.</p>
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Padlet includes videos on its Learn page, where the main speaker's visual content is described (e.g., "To begin your photo album click 'Make a Padlet'").</p> <p>Users can add text description of visual content to their video posts (video recordings or YouTube videos). This helps users who can't fully see understand the content.</p>
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Padlet conveys most visual structure and relationship information through element semantics like appropriate headings, object details and accessible text. However, there are some exceptions:</p> <ul style="list-style-type: none"> <li>● In some places, tables are not properly structured. E.g., the pricing table on the pricing table is not implemented as a table.</li> <li>● Related content is not always semantically grouped. E.g., some form controls with radio button groups or checkboxes are not grouped and described with</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>&lt;fieldset&gt; and &lt;legend&gt; accordingly.</p> <ul style="list-style-type: none"> <li>● Some input descriptions are not associated with their corresponding elements, which can prevent screen reader users from entering information correctly</li> <li>● Some elements lack semantic meaning. for example., <ul style="list-style-type: none"> <li>○ “Unable to create account” on the Sign Up page,</li> <li>○ The elements within the profile dialog in Dashboard Home page.</li> </ul> </li> </ul>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>The product ensures that the content is in a logical order that everyone can understand, including people who use screen readers and other assistive technologies.</p>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> </ul>	<p>Supports</p>	<p>The product does not rely solely on sensory characteristics to convey information about content and elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Most features in Padlet do not rely on color alone to convey information. However, there are a few elements that use color alone to indicate their active or inactive state, which may prevent users who cannot see color from perceiving the state of those fields. Some examples include:</p> <ul style="list-style-type: none"> <li>● Radio Buttons</li> <li>● Checkboxes</li> <li>● Top navigation link</li> <li>● Sorting property</li> <li>● Active tab</li> </ul> <p>We are working to fix all these issues.</p>
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>The product includes audio content, such as videos or sound clips, but they do not auto-play when the page loads, or they start off muted. This helps users with screen readers by preventing unexpected sounds that could interfere with the screen reader's instructions.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.1 Keyboard</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Partially Supports</p>	<p>Majority of the product is keyboard operable.  There are 2 exceptions at the moment:</p> <ul style="list-style-type: none"> <li>● Ordering posts is not possible with the keyboard.</li> <li>● Ordering custom fields in a padlet is not possible with the keyboard.</li> </ul>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Supports</p>	<p>The product ensures that keyboard users can seamlessly move away from any section of the page.</p> <p>This is essential for users who rely on keyboards, including those who are blind or have mobility impairments, to navigate the site without becoming stuck.</p>
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p style="text-align: center;">Supports</p>	<p>The product implements several keyboard shortcuts, including two single-letter shortcuts:</p> <ul style="list-style-type: none"> <li>● C: Creates a new post.</li> <li>● F: Goes full screen while using Slideshow.</li> </ul> <p>Users can disable these shortcuts from their settings page if they choose to.</p>

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<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>Padlet allows users to complete tasks without unexpected changes in content or context due to a time limit. Users are provided a toggle to stop the toast messages from automatically getting dismissed so that they have enough time to read or interact with the information.</p>
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>The product avoids moving, blinking, scrolling, or auto-updating content that starts automatically and runs for more than 5 seconds alongside other content because such moving or changing content can be distracting, particularly for people with cognitive disabilities or attention issues.</p> <p>Padlet also allows users to configure their system settings for reduced motion preference so that GIFs are paused by default and not auto played.</p>
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> </ul>	Does Not Support	<p>The product allows users to upload GIFs, but these GIFs can:</p> <ul style="list-style-type: none"> <li>● Flash continuously for more than 5 seconds</li> <li>● Exceed the limit of 3 flashes per second</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		We acknowledge that flashing images can trigger seizures in individuals with photosensitive epilepsy or cause discomfort such as migraines and dizziness in others. We recommend users to not upload GIFs that may harm other users. We are also exploring technical solutions to warn users.
<a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	The product implements several techniques to help users quickly access the main content of a page: <ul style="list-style-type: none"> <li>● A skip link is available at the top of each page, allowing users to jump directly to the main content.</li> <li>● ARIA landmarks are used to identify different regions of each page.</li> <li>● Heading elements are placed at the beginning of each content section.</li> </ul>
<a href="#">2.4.2 Page Titled</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	Padlet pages have a meaningful and descriptive title to help users identify and distinguish between different pages.
<a href="#">2.4.3 Focus Order</a> (Level A)	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<p>The product ensures keyboard users can navigate most content in a logical order. However, there are some exceptions:</p> <ul style="list-style-type: none"> <li>● In some cases, the focus gets lost after clicking a button. Some examples include: <ul style="list-style-type: none"> <li>○ clicking on the “Grade Reset” button in the templates page</li> <li>○ when dismissing the “New Folder” dialog in the dashboard</li> <li>○ after inviting new users in the padlet view settings;</li> <li>○ In the padlet view on mobile, when closing the search filters dialog, focus goes to the search field instead of filters dialog trigger button.</li> </ul> </li> <li>● In interactive components that do focus management (e.g. dialogs, menus) the focus does not go to appropriate elements. Some examples include: <ul style="list-style-type: none"> <li>○ when clicking on a template filter value in the template dialog, the focus moves back to the trigger button of the closed dialog instead of focusing on the new search results.</li> </ul> </li> <li>● When there's a live search feature, focus does not move to the main content when the search values change. E.g.: Dashboard padlet search.</li> </ul>

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		<ul style="list-style-type: none"> <li>Menus in some pages don't follow the appropriate focus order.</li> </ul> <p>We acknowledge that a logical focus order helps users understand and navigate the page easily, making the product more accessible and user-friendly. We are working hard to fix these issues across all the elements and pages</p>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The product provides clear and descriptive links so that users can easily understand their purpose.
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	The product does not require complex gestures, such as swiping or multi-finger taps. We consider this crucial because not everyone, especially those using adaptive devices like head pointers or eye-trackers, can perform these intricate movements.
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p>	Supports	Users can cancel actions by moving their pointer away before lifting it. This

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>helps prevent accidental clicks or touches, which is particularly beneficial for individuals with disabilities who may inadvertently trigger touch or mouse events.</p>
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>All form controls in the product have an accessible name that matches their visible label. For someone who uses voice commands, they can simply say the label they see to interact with the control.</p>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>No features in the product require users to tilt, shake, or move their device.</p> <p>Physical gestures or device motions can be difficult for people with disabilities because they may lack the physical ability or precision to perform specific movements, or they might use adaptive devices that are not well-suited for intricate gestures.</p>
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> </ul>	<p>Supports</p>	<p>Users can change the page language, ensuring assistive technologies provide accurate information. This benefits everyone, including people with disabilities.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><a href="#">3.2.1 On Focus</a> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>The product ensures that when users move through different parts of the interface, nothing unexpected happens just because an element gains focus.</p> <p>This helps individuals with visual impairments, cognitive challenges, or motor difficulties navigate the interface more comfortably and predictably. They can rely on the interface to behave in a steady and expected manner, reducing confusion and frustration.</p>
<p><a href="#">3.2.2 On Input</a> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>The product generally follows the rule that changes to a form should not suddenly submit the form or change the user's view without a clear warning. We have added screen reader friendly announcements in case an explicit form submission is not required. For example - changes to the title or the description of a padlet are auto saved and will be announced to the screen reader.</p>
<p><a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	<p>Help is consistently accessible via the user menu, allowing users to quickly reach self-help options whenever needed.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.1 Error Identification</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Most form elements in the product have proper error identification and a specific and accurate description. However, there are some exceptions:</p> <ul style="list-style-type: none"> <li>● The email field in the login form is a required field but we do not explicitly indicate that the field was not completed if users do not fill it. Some required fields such as the username field in the user settings are not currently indicated to users with the aria-required attribute.</li> </ul>
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The product generally provides clear labels and instructions for most input fields. However, there are some exceptions:</p> <ul style="list-style-type: none"> <li>● On the Settings page, some form labels are always visible to users but their corresponding field is only shown to users after they press an “Edit” button.</li> </ul> <p>We acknowledge that clear and consistent labels are crucial. in helping users understand what information is needed and how to provide it correctly, minimizing mistakes and frustration. We are working hard to fix these issues.</p>
<p><a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	<p>The product simplifies multi-step processes by avoiding requests for the same information more than once. If users provide data in one step, they won’t need to re-enter it later. This approach benefits everyone, especially individuals with cognitive disabilities, by</p>



Criteria	Conformance Level	Remarks and Explanations
		minimizing the need to remember details and reducing the chance of errors.
<p><a href="#">4.1.1 Parsing</a> (Level A)  Applies to:  WCAG 2.0 and 2.1 – Always answer ‘Supports’  WCAG 2.2 (obsolete and removed) - Does not apply  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Does not apply	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a>.</p>
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Majority of interactive elements (buttons, links, forms, etc) are correctly identified and described. However, there are a few exceptions:</p> <ul style="list-style-type: none"> <li>● Incorrect Dialog Use: Some collapsible lists are implemented as dialogs (modals) instead of menus (e.g., language switcher).</li> <li>● Incorrect Tabs Use: Some links are implemented as tabs when they should be regular links (e.g., settings and share panels in padlet view).</li> <li>● Forms Structure: Many forms do not allow submission by pressing ENTER (e.g., new workspace forms,).</li> </ul>

Criteria	Conformance Level	Remarks and Explanations

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Not Applicable	The product does not have live videos, such as real-time streams or broadcasts where the video is shown as it happens.
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Does Not Support	<p>The product includes videos in the Learn page, where the main speaker's have visual content described (e.g., "To begin your photo album click 'Make a Padlet'").</p> <p>For user generated content, when users upload their own videos, it isn't possible at the moment to add audio description tracks for those videos in case it is necessary..</p> <p>Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player). We advise users to only</p>

Criteria	Conformance Level	Remarks and Explanations
		select videos which do not require a secondary track
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>The product adapts to any orientation, whether portrait or landscape, and doesn't lock content to a single view. This is essential for users who can't easily rotate their devices, such as those using devices mounted on wheelchairs, or for those who prefer a specific orientation for better visibility or larger text.</p>
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>The product simplifies form completion by clearly labeling each field, allowing browsers and assistive tools to inform users about what is required and even auto-fill details like addresses or phone numbers. This aids people with memory issues, motor impairments, or those who benefit from visual cues.</p>
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	Partially Supports	<p>Some text elements, links, and buttons lack sufficient contrast throughout the pages. This issue is more prevalent in light mode than in dark mode.</p> <p>We acknowledge the importance of providing sufficient contrast for users with visual impairments and are working hard to have a high contrast mode available within the product.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.4.4 Resize text</a> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The product allows users to zoom in on the entire page, enlarging all content, including text, without compromising functionality or content. This feature is essential for individuals with visual impairments, as it enables them to read and interact with the content more comfortably and ensures that no important information is overlooked.
<p><a href="#">1.4.5 Images of Text</a> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The product uses text instead of images of text. This allows users, especially those with disabilities, to adjust the text to meet their needs.
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	When users zoom in to enlarge content, the product adjusts appropriately without loss or requiring two-dimensional scrolling.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Some UI elements in the product don't have enough contrast, especially in light mode. Examples include:</p> <ul style="list-style-type: none"> <li>● Buttons</li> <li>● Focus rings</li> <li>● Radio buttons</li> <li>● Form fields</li> <li>● Icons</li> <li>● Checkboxes</li> </ul>
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>The product allows users to adjust text spacing to make it easier to read. However, there are some exceptions:</p> <ul style="list-style-type: none"> <li>● The plans table in the Pricing and New Workspace pages.</li> <li>● The "Higher Education" button under "Grade" on the Templates and Gallery pages.</li> </ul>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>The product generally doesn't show extra content when you hover over or focus on elements. The only exception at the moment is tooltips. These tooltips show extra content when hovered or focused but disappear if you try to hover over them.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<p>The product offers multiple ways for users to find what they need, allowing them to choose the method that suits them best:</p> <ul style="list-style-type: none"> <li>● An in-page search feature on content-rich pages like the Dashboard, Learn, and Gallery.</li> <li>● A post search feature within a Padlet.</li> <li>● Navigation menus with direct links to other pages.</li> </ul> <p>This flexibility is beneficial because people have different navigation preferences. For instance, users with vision impairments might find a search bar more accessible than scrolling through numerous links, while others might prefer navigating through pages sequentially.</p>
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>All headings and labels are clear and descriptive.</p>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> </ul>	Partially Supports	<p>Most focusable elements in the product have visible focus indicators. However, there are some exceptions:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		In larger viewports: <ul style="list-style-type: none"> <li>● "Edit" post button and post "Reactions" button in the padlet view.</li> <li>● Close, minimize, and expand buttons when making or editing a post; and the remove button when the post has a video.</li> <li>●</li> </ul> In mobile viewports (or at 200% zoom): <ul style="list-style-type: none"> <li>● Back button, sort button, and bottom navigation links in Dashboard.</li> <li>● The "+" button in the Padlet view.</li> </ul>
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	When an element in the product gets focus, it is always fully visible on the screen. This means that users can always see the highlighted item they are interacting with.
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	The product includes some drag-and-drop features but some don't provide an alternative for users who can't use a mouse to drag things around. Examples of drag-and-drop features without an alternative are: <ul style="list-style-type: none"> <li>● Ordering posts in a padlet that has "Sort by: drag and drop" setting enabled.</li> <li>● Ordering the order of custom fields in the padlet settings.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>Some people, such as those with mobility impairments or who use specialized devices, may find dragging difficult or impossible at the moment.</p>
<p><a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>The product generally ensures that targets meet the minimum size or have adequate spacing around them. However, there are four buttons on the post view that are smaller than 24x24 pixels and lack sufficient spacing:</p> <ul style="list-style-type: none"> <li>● Edit</li> <li>● Menu</li> <li>● Like</li> <li>● Comment</li> </ul> <p>We acknowledge that small buttons can make controls difficult to activate, especially for users with physical impairments who may struggle with closely spaced, small targets.</p>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Does Not Support</p>	<p>The product has two main shortcomings with language identification:</p> <ul style="list-style-type: none"> <li>● Users can't set the language for the Padlet.</li> <li>● Users can't mark words or phrases in different languages in the WYSIWYG editor.</li> </ul> <p>As screen readers and other assistive technologies need to know the correct language to pronounce words properly, we recommend that users do not mix multiple languages on the same board at the moment.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	The product features consistent navigation and skip links across all pages, making it easier for users, especially those with disabilities, to quickly find what they’re looking for.
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	The product labels identical functions on different pages in the same way, making it easy for users to recognize and interact with them.
<p><a href="#">3.3.3 Error Suggestion</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> </ul>	Partially Supports	The product generally provides helpful tips for correcting input errors. However, there is one exception:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>● Certain forms that require non-empty fields fail to show an error message when users try to submit them.</li> </ul>
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> </ul> <ul style="list-style-type: none"> <li>● 11.3.3.4 (Open Functionality Software)               <ul style="list-style-type: none"> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> </li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	<p>The product enables users to undo transactions and review their information before finalizing. This helps prevent significant issues from mistakes, especially for users who might accidentally enter incorrect information.</p>
<p><a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)</p> EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	<p>The product has properly markup email and password input fields, allowing browsers and password managers to recognize and automatically fill them in. This eliminates the need to remember and type in login details, which is particularly helpful for users with cognitive disabilities.</p>
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> </ul>	Partially Supports	<p>The product generally ensures that status messages (i.e. changes in content) are properly conveyed to assistive technologies without receiving focus, through the use of toast messages.</p> <p>However, there are a few exceptions</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> <li>● "Live" search results are not communicated to users. This is present in several "live-search" forms such as the padlet search (in dashboard), members search (in settings), template search (in Templates), the emoji search (in Padlet view).</li> <li>● When a new custom field is added, it is not announced to screen reader users.</li> <li>● When inviting collaborators to a padlet or adding members to an organization in the Settings page, the information is not announced to the users. The same happens when adding members to an organization in the Settings page.</li> <li>● When a form with a required input field is submitted with an empty value, nothing is communicated to users.</li> </ul> <p>We acknowledge that this is crucial because individuals who cannot see the screen need to be aware of the results of their actions or the status of processes without experiencing interruptions or losing focus.</p>

**Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated

# Revised Section 508 Report

Notes: Some subsections of the Revised Section 508 Report refer to previously analyzed Criteria from the WCAG Report.

## Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes: In this table, we will refer to the WCAG table when the Success Criteria are relevant.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The product uses HTML and WAI-ARIA to convey information to assistive technologies, like Screen Readers. However, some functions of the product are not usable without vision. As noted in the WCAG section, under the following success criteria:</p> <ul style="list-style-type: none"> <li>• <a href="#">1.1.1 Non-text Content</a> - Supports</li> <li>• <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> - Supports</li> <li>• <a href="#">1.3.1 Info and Relationships</a> - Partially Supports</li> <li>• <a href="#">1.4.2 Audio Control</a> - Supports</li> <li>• <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>• <a href="#">2.2.2 Pause, Stop, Hide</a> - Supports</li> <li>• <a href="#">2.4.1 Bypass Blocks</a> - Supports</li> <li>• <a href="#">2.4.2 Page Titled</a> - Supports</li> <li>• <a href="#">2.4.3 Focus Order</a> - Partially Supports</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● <a href="#">2.4.4 Link Purpose (In Context)</a> - Supports</li> <li>● <a href="#">3.1.1 Language of Page</a> - Supports</li> <li>● <a href="#">3.3.1 Error Identification</a> - Partially Supports</li> <li>● <a href="#">4.1.2 Name, Role, Value</a> - Partially Supports</li> </ul>
302.2 With Limited Vision	Partially Supports	<p>Most functions of the product can be used by users with limited vision. As noted in the WCAG section, exceptions are the following success criteria:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.4.3 Contrast (Minimum)</a> - Partially Supports</li> <li>● <a href="#">1.4.11 Non-text Contrast</a> - Partially Supports</li> <li>● <a href="#">1.4.1 Use of Color</a> - Partially Supports</li> <li>● <a href="#">1.4.4 Resize text</a> - Supports</li> </ul>
302.3 Without Perception of Color	Partially Supports	<p>Most functions of the product can be used without perception of color. As noted in the WCAG section, exceptions are the following success criteria:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.4.1 Use of Color</a> - Partially Supports</li> </ul>
302.4 Without Hearing	Partially Supports	<p>Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>in the WCAG section, in the following success criteria:</p> <ul style="list-style-type: none"> <li>• <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> - Supports</li> <li>• <a href="#">1.2.2 Captions (Prerecorded)</a> - Partially Supports</li> <li>• <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> - Supports</li> <li>• <a href="#">1.2.4 Captions (Live)</a> - Not Applicable</li> <li>• <a href="#">1.2.5 Audio Description (Prerecorded)</a> - Does Not Support</li> </ul>
302.5 With Limited Hearing	Partially Supports	<p>Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria:</p> <ul style="list-style-type: none"> <li>• <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> - Supports</li> <li>• <a href="#">1.2.2 Captions (Prerecorded)</a> - Partially Supports</li> <li>• <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> - Supports</li> <li>• <a href="#">1.2.4 Captions (Live)</a> - Not Applicable</li> <li>• <a href="#">1.2.5 Audio Description (Prerecorded)</a> - Does Not Support</li> </ul>
302.6 Without Speech	Supports	<p>The product does not require the use of speech to be usable. The relevant success criteria from WCAG are:</p>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>● <a href="#">4.1.2 Name, Role, Value</a> - Partially Supports</li> </ul>
302.7 With Limited Manipulation	Partially Supports	<p>Most of the product functionalities can be used with limited manipulation. As noted in the WCAG section, the relevant success criteria are:</p> <ul style="list-style-type: none"> <li>● <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>● <a href="#">2.4.3 Focus Order</a> - Partially Supports</li> <li>● <a href="#">2.4.7 Focus Visible</a> - Partially Supports</li> <li>● <a href="#">2.5.1 Pointer Gestures</a> - Supports</li> <li>● <a href="#">2.5.2 Pointer Cancellation</a> - Supports</li> </ul>
302.8 With Limited Reach and Strength	Supports	<p>Individuals with limited physical reach and strength can still access and use information and communication technology. The related Success Criteria from WCAG that support this principle include:</p> <ul style="list-style-type: none"> <li>● <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>● <a href="#">2.5.1 Pointer Gestures</a> - Supports</li> <li>● <a href="#">2.5.4 Motion Actuation</a> - Not Applicable</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● <a href="#">3.3.8 Accessible Authentication (Minimum)</a> - Supports</li> </ul>
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>Most functionalities can be used with assistive technologies, allowing users to adapt content to their varying needs. The related Success Criteria from WCAG that support this principle include:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.3.5 Identify Input Purpose</a> - Supports</li> <li>● <a href="#">2.1.4 Character Key Shortcuts</a> - Supports</li> <li>● <a href="#">2.5.3 Label in Name</a> - Supports</li> <li>● <a href="#">3.1.1 Language of Page</a> - Supports</li> <li>● <a href="#">3.1.2 Language of Parts</a> - Does Not Support</li> <li>● <a href="#">3.2.3 Consistent Navigation</a> - Supports</li> <li>● <a href="#">3.2.4 Consistent Identification</a> - Supports</li> <li>● <a href="#">3.3.1 Error Identification</a> - Partially Supports</li> <li>● <a href="#">3.3.2 Labels or Instructions</a> - Partially Supports</li> <li>● <a href="#">3.3.3 Error Suggestion</a> - Partially Supports</li> </ul>

## Chapter 4: [Hardware](#)

Notes: Not Applicable. This section does not apply to the product, as there are no hardware components.



## Chapter 5: [Software](#)

Notes: Notes: The criteria 502 and 503 from Chapter 5 do not apply to Web-only applications.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
<a href="#">502 Interoperability with Assistive Technology</a>		
502.2.1 User Control of Accessibility Features	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The criteria in 502 do not apply to Web-only applications.
<a href="#">502.3 Accessibility Services</a>		
502.3.1 Object Information	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.2 Modification of Object Information	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.3 Row, Column, and Headers	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.4 Values	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.5 Modification of Values	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.6 Label Relationships	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.7 Hierarchical Relationships	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.8 Text	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.9 Modification of Text	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.10 List of Actions	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.11 Actions on Objects	Not Applicable	The criteria in 502 do not apply to Web-only applications.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.13 Modification of Focus Cursor	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.3.14 Event Notification	Not Applicable	The criteria in 502 do not apply to Web-only applications.
502.4 Platform Accessibility Features	Not Applicable	The criteria in 502 do not apply to Web-only applications.
<a href="#"><u>503 Applications</u></a>		
503.2 User Preferences	Not Applicable	The criteria in 503 do not apply to Web-only applications.
503.3 Alternative User Interfaces	Not Applicable	The criteria in 503 do not apply to Web-only applications.
<i>503.4 User Controls for Captions and Audio Description</i>		
503.4.1 Caption Controls	Not Applicable	The criteria in 503 do not apply to Web-only applications.
503.4.2 Audio Description Controls	Not Applicable	The criteria in 503 do not apply to Web-only applications.
<a href="#"><u>504 Authoring Tools</u></a>		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#"><u>WCAG 2.2</u></a> section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially Supports	<p>The product enables users to export a padlet in the following file formats:</p> <ul style="list-style-type: none"> <li>● Image file (accessibility information cannot be preserved)</li> <li>● CSV file</li> <li>● Excel file</li> <li>● PDF file</li> </ul> <p>The CSV and Excel formats maintain accessibility information, such as structure and relationships, whereas</p>

Criteria	Conformance Level	Remarks and Explanations
		the PDF format does not preserve this accessibility information.
504.2.2 PDF Export	Does Not Support	Information, structure, and relationships are not preserved when converting to PDF.
504.3 Prompts	Does Not Support	The product does not prompt authors to include accessibility information and features when creating or modifying content. As a result, the content generated or edited with this product may not be accessible to users with disabilities.
504.4 Templates	Partially Supports	The product includes pre-made templates that can add AI-generated content. However, this content may not always be accessible, such as images lacking descriptive text alternatives.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>		
<a href="#">602 Support Documentation</a>		
602.2 Accessibility and Compatibility Features	Supports	The product features an accessibility statement and a blog that keeps users updated on its accessibility advancements. Additionally, it is compatible with assistive technologies.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic formats.

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>603 Support Services</u></a>		
603.2 Information on Accessibility and Compatibility Features	Supports	The product offers detailed and clear information about its accessibility features and how it works with assistive technologies. This helps users easily locate and understand how to utilize these features effectively.
603.3 Accommodation of Communication Needs	Supports	The product supports a range of communication methods, like email, phone, and other channels, to meet different needs and ensure that all users can communicate effectively and inclusively.

# EN 301 549 Report

Notes: Some subsections of the EN 301 549 Report refer to previously analyzed Criteria from Revised Section 508 Report and WCAG Report.

## Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The product uses HTML and WAI-ARIA to convey information to assistive technologies, like Screen Readers. However, some functions of the product are not usable without vision. As noted in the WCAG section, under the following success criteria:</p> <ul style="list-style-type: none"> <li>• <a href="#">1.1.1 Non-text Content</a> - Supports</li> <li>• <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> - Supports</li> <li>• <a href="#">1.3.1 Info and Relationships</a> - Partially Supports</li> <li>• <a href="#">1.4.2 Audio Control</a> - Supports</li> <li>• <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>• <a href="#">2.2.2 Pause, Stop, Hide</a> - Supports</li> <li>• <a href="#">2.4.1 Bypass Blocks</a> - Supports</li> <li>• <a href="#">2.4.2 Page Titled</a> - Partially Supports</li> <li>• <a href="#">2.4.3 Focus Order</a> - Partially Supports</li> <li>• <a href="#">2.4.4 Link Purpose (In Context)</a> - Supports</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● <a href="#">3.1.1 Language of Page</a> - Supports</li> <li>● <a href="#">3.3.1 Error Identification</a> - Partially Supports</li> <li>● <a href="#">4.1.2 Name, Role, Value</a> - Partially Supports</li> </ul>
4.2.2 Usage with limited vision	Partially Supports	<p>Most functions of the product can be used by users with limited vision. As noted in the WCAG section, exceptions are the following success criteria:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.4.3 Contrast (Minimum)</a> - Partially Supports</li> <li>● <a href="#">1.4.11 Non-text Contrast</a> - Partially Supports</li> <li>● <a href="#">1.4.1 Use of Color</a> - Partially Supports</li> <li>● <a href="#">1.4.4 Resize text</a> - Supports</li> </ul>
4.2.3 Usage without perception of colour	Partially Supports	<p>Most functions of the product can be used without perception of color. As noted in the WCAG section, exceptions are the following success criteria:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.4.1 Use of Color</a> - Partially Supports</li> </ul>
4.2.4 Usage without hearing	Partially Supports	<p>Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria:</p>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> - Supports</li> <li>● <a href="#">1.2.2 Captions (Prerecorded)</a> - Partially Supports</li> <li>● <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> - Supports</li> <li>● <a href="#">1.2.4 Captions (Live)</a> - Not Applicable</li> <li>● <a href="#">1.2.5 Audio Description (Prerecorded)</a> - Does Not Support</li> </ul>
4.2.5 Usage with limited hearing	Partially Supports	<p>Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> - Supports</li> <li>● <a href="#">1.2.2 Captions (Prerecorded)</a> -Partially Supports</li> <li>● <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> - Supports</li> <li>● <a href="#">1.2.4 Captions (Live)</a> - Not Applicable</li> <li>● <a href="#">1.2.5 Audio Description (Prerecorded)</a> - Does Not Support</li> </ul>
4.2.6 Usage with no or limited vocal capability	Supports	<p>The product does not require the use of speech to be usable. The relevant success criteria from WCAG are:</p> <ul style="list-style-type: none"> <li>● <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>● <a href="#">4.1.2 Name, Role, Value</a> - Partially Supports</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>Most of the product functionalities can be used with limited manipulation. As noted in the WCAG section, the relevant success criteria are:</p> <ul style="list-style-type: none"> <li>● <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>● <a href="#">2.4.3 Focus Order</a> - Partially Supports</li> <li>● <a href="#">2.4.7 Focus Visible</a> - Partially Supports</li> <li>● <a href="#">2.5.1 Pointer Gestures</a> - Supports</li> <li>● <a href="#">2.5.2 Pointer Cancellation</a> - Supports</li> </ul>
4.2.8 Usage with limited reach	Supports	<p>Individuals with limited physical reach can still access and use information and communication technology. The related Success Criteria from WCAG that support this principle include:</p> <ul style="list-style-type: none"> <li>● <a href="#">2.1.1 Keyboard</a> - Partially Supports</li> <li>● <a href="#">2.5.1 Pointer Gestures</a> - Supports</li> <li>● <a href="#">2.5.4 Motion Actuation</a> - Not Applicable</li> <li>● <a href="#">3.3.8 Accessible Authentication (Minimum)</a> - Supports</li> </ul>
4.2.9 Minimize photosensitive seizure triggers	Does Not Support	<p>The product allows users to upload GIFs, but these GIFs can flash continuously for more than 5 seconds, and exceed the limit of 3 flashes per second.</p>



Criteria	Conformance Level	Remarks and Explanations
		<p>Flashing images can trigger seizures in individuals with photosensitive epilepsy or cause discomfort such as migraines and dizziness in others. As noted in the WCAG section, the relevant success criteria is:</p> <ul style="list-style-type: none"> <li>● <a href="#">2.3.1 Three Flashes or Below Threshold</a> - Does Not Support</li> </ul>
4.2.10 Usage with limited cognition, language or learning	Partially Supports	<p>Most functionalities can be used with assistive technologies, allowing users to adapt content to their varying needs. The related Success Criteria from WCAG that support this principle include:</p> <ul style="list-style-type: none"> <li>● <a href="#">1.3.5 Identify Input Purpose</a> - Supports</li> <li>● <a href="#">2.1.4 Character Key Shortcuts</a> - Supports</li> <li>● <a href="#">2.5.3 Label in Name</a> - Supports</li> <li>● <a href="#">3.1.1 Language of Page</a> - Supports</li> <li>● <a href="#">3.1.2 Language of Parts</a> - Does Not Support</li> <li>● <a href="#">3.2.3 Consistent Navigation</a> - Supports</li> <li>● <a href="#">3.2.4 Consistent Identification</a> - Supports</li> <li>● <a href="#">3.3.1 Error Identification</a> - Partially Supports</li> <li>● <a href="#">3.3.2 Labels or Instructions</a> - Partially Supports</li> <li>● <a href="#">3.3.3 Error Suggestion</a> - Partially Supports</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	The product's accessibility features do not compromise user privacy.

## Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>5.1 Closed functionality</i>		
<i>5.1.2 General</i>		
<i>5.1.2.1 Closed functionality</i>	See 5.2 through 13	See information in 5.2 through 13
<i>5.1.2.2 Assistive technology</i>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<i>5.1.3 Non-visual access</i>		
5.1.3.1 Audio output of visual information	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.4 Speech output user control	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.8 Masked entry	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.11 Private listening volume	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.12 Speaker volume	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.13 Volume reset	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.14 Spoken languages	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
<i>5.1.6 Operation without keyboard interface</i>		
<i>5.1.6.1 Closed functionality</i>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.1.7 Access without speech	Not Applicable	This requirement does not apply to the product because it does not have any closed functionality.
5.2 Activation of accessibility features	Not Applicable	The product does not include specific documented accessibility features. Instead, it relies on the accessibility features provided by the platform it operates on.
5.3 Biometrics	Not Applicable	The product does not rely on biological characteristics for user identification or operational control.
5.4 Preservation of accessibility information during conversion	Partially Supports	<p>The product enables users to export a Padlet in the following file formats:</p> <ul style="list-style-type: none"> <li>Image file (accessibility information cannot be preserved)</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● CSV file</li> <li>● Excel file</li> <li>● PDF file</li> </ul> <p>The CSV and Excel formats maintain accessibility information, such as structure and relationships, whereas the PDF format does not preserve this accessibility information.</p>
<i>5.5 Operable parts</i>		
5.5.1 Means of operation	Not Applicable	The product only includes non-mechanical controls, like on-screen buttons, that do not require physical actions such as grasping, pinching, or twisting to use. The product is not hardware.
5.5.2 Operable parts discernibility	Supports	The product has only non-mechanical operable parts, such as on-screen buttons, which have accessible names to ensure they are discernible.
<i>5.6 Locking or toggle controls</i>		
5.6.1 Tactile or auditory status	Not Applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not Applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not Applicable	The product relies on platform software to turn off or adjust key repeat.
5.8 Double-strike key acceptance	Not Applicable	The product does not have a keyboard or a keypad.
5.9 Simultaneous user actions	Not Applicable	The product does not require simultaneous user actions to operate.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable. This section does not apply to the product, as there is no Two-Way Voice Communication.

## Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>7.1 Caption processing technology</i>		
7.1.1 Captioning playback	Partially Supports	The product can display 3 media players: <ul style="list-style-type: none"><li>• Custom Player (user-uploaded videos and audio): can display captions.</li><li>• YouTube player: can display captions.</li><li>• Spotify player: does not support captions.</li></ul>
7.1.2 Captioning synchronization	Partially Supports	The product can display 3 media players: <ul style="list-style-type: none"><li>• Custom Player (user-uploaded videos and audio): preserves synchronization between the audio and the corresponding captions.</li><li>• YouTube player: preserves synchronization between the audio and the corresponding captions.</li><li>• Spotify player: does not support captions.</li></ul>
7.1.3 Preservation of captioning	Supports	When users upload a video or an audio, auto-generated captions are

Criteria	Conformance Level	Remarks and Explanations
		provided and displayed in a custom player.
7.1.4 Captions characteristics	Supports	<p>The product can display captions in 2 media players:</p> <ul style="list-style-type: none"> <li>● Custom Player (user-uploaded videos and audio): caption characteristics can be adjusted.</li> <li>● YouTube player: caption characteristics can be adjusted.</li> </ul>
7.1.5 Spoken subtitles	Does Not Support	<p>The product can display captions in 2 media players:</p> <ul style="list-style-type: none"> <li>● Custom Player (user-uploaded videos and audio): spoken output of the captions not available.</li> <li>● YouTube player: spoken output of the captions not available.</li> </ul>
7.2.1 Audio description playback	Does Not Support	<p>When users upload their own videos, it isn't possible to add audio description tracks for those videos. Depending on the video's content, this might be necessary. Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player).</p>
7.2.2 Audio description synchronization	Does Not Support	<p>When users upload their own videos, it isn't possible to add audio description tracks for those videos. Depending on the video's content, this might be necessary. Additionally, users can also select videos from YouTube, which, depending on the</p>

Criteria	Conformance Level	Remarks and Explanations
		video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player).
7.2.3 Preservation of audio description	Does Not Support	When users upload their own videos, it isn't possible to add audio description tracks for those videos. Depending on the video's content, this might be necessary. Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player).
7.3 User controls for captions and audio description	Does Not Support	The product provides controls to enable captions; however, no features are present to control audio description.

## Chapter [8: Hardware](#)

Notes: Not Applicable. This section does not apply to the product, as there are no hardware components.

## Chapter [9: Web](#) (see [WCAG 2.2 section](#))

Notes: See WCAG 2.2 section.

## Chapter [10: Non-Web Documents](#)

Criteria	Conformance Level	Remarks and Explanations
<i>10.0 General (informative)</i>		
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.2 section</a>	See information in WCAG 2.2 section
10.5 Caption positioning	Not Applicable	The product is a web-only application, but it does allow for format conversion to PDF. However, when exporting



Criteria	Conformance Level	Remarks and Explanations
		audio and video content, it only includes a link to the web version of these files.
10.6 Audio description timing	Not Applicable	The product is a web-only application, but it does allow for format conversion to PDF. However, when exporting audio and video content, it only includes a link to the web version of these files.

## Chapter [11: Software](#)

Notes: Not Applicable. The product is a Web-only App.

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>12.1 Product documentation</i>		
12.1.1 Accessibility and compatibility features	Supports	The product provides an accessibility statement and help pages.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
<i>12.2 Support Services</i>		
12.2.2 Information on accessibility and compatibility features	Supports	The support services provide information on the accessibility and compatibility features.
12.2.3 Effective communication	Partially Supports	Support services accommodate most communication needs of individuals with disabilities, with a few exceptions.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable. This product does not provide relay or emergency service features.