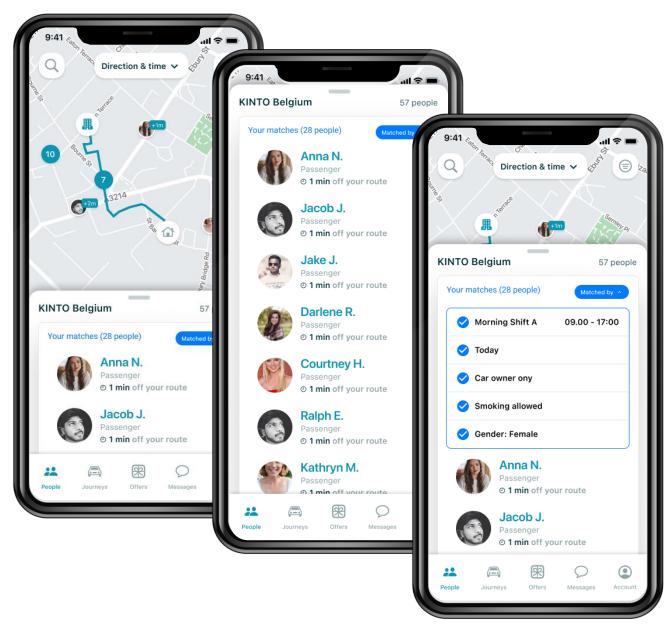


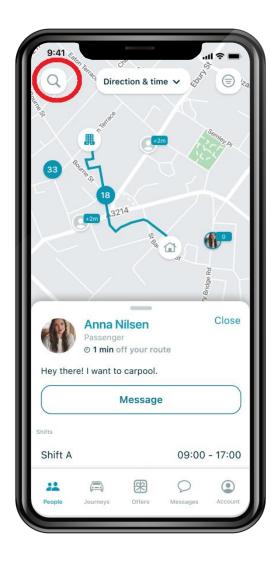
## What is Matching?

The Matching feature enables users to find journey sharing partners. On the map or in the list, you can see who they can travel with and connect with them in a few simple steps.

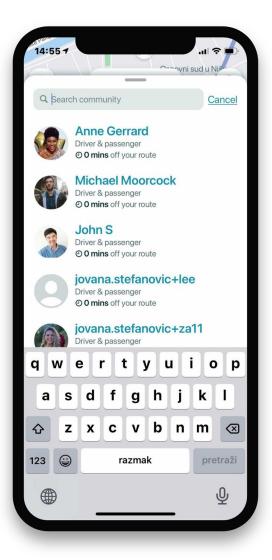


After opening the app, in the "People" tab you can search for and find colleagues sharing a similar route and working schedule to carpool with. In the lower part of the screen, you can see Smart Suggestions – these are colleagues where there is little or no need for a detour from their regular route to work. The "Matched by" option enables filtering other users by various categories.

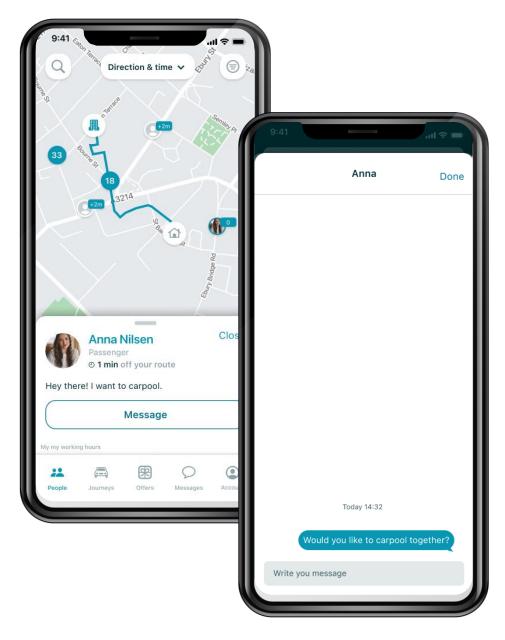




When tapping on the search icon in the upper left-hand corner, a list will appear with all the users from the group and find a specific user.







After finding a colleague they are interested in sharing their journey with, they can message them and plan their future journeys.



## Frequently asked questions

How to edit your schedule?

Go to 'Account' > My schedule > set the current schedule.

**NOTE**: input work hours

Do I have to use the recommended route?

No, shared journey can be verified and incentivized regardless of the route users take to the destination of the community.

I cannot see anyone on the map

Zoom out/in or move the map left or right.

Check which filters and transportation mode the you have set and change if needed.

If this doesn't help, restart the app.

If you still can't see anyone, check your community.

If it's the correct one, contact <a href="mailto:support@kintojoin.io">support@kintojoin.io</a>



## Talk to us.

Here's how to get in touch with the KINTO team.



support@kintojoin.io



www.kintojoin.io

