



Academic excellence for
business and the professions

Jisc Student Digital Experience Survey 2021/22

Presenters:

Lauren Regan - Digital Literacies Coordinator

Carolynne Lunga – Student Digital Assistant

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What is the Jisc student digital experience insights survey?



- Asks students across higher (HE) and further education (FE) about their attitudes to digital, as well as their experiences of digital in their organisation and on their course
- For 2021-22 there were 33,691 responses from UK HE students
- This presentation summarises some key questions and compares it to the benchmark and last 3 years
- Report with all findings will be shared in Autumn

Our student sample

We asked 19,975 students at all levels of studies

One link was shared on multiple different student facing platforms to try and reach as many students as possible

245 of our students responded to the insights survey (1% response rate)

Whenever students were asked how much they agree with a statement they could answer either agree, neutral, or disagree

Students could choose to skip any of the questions

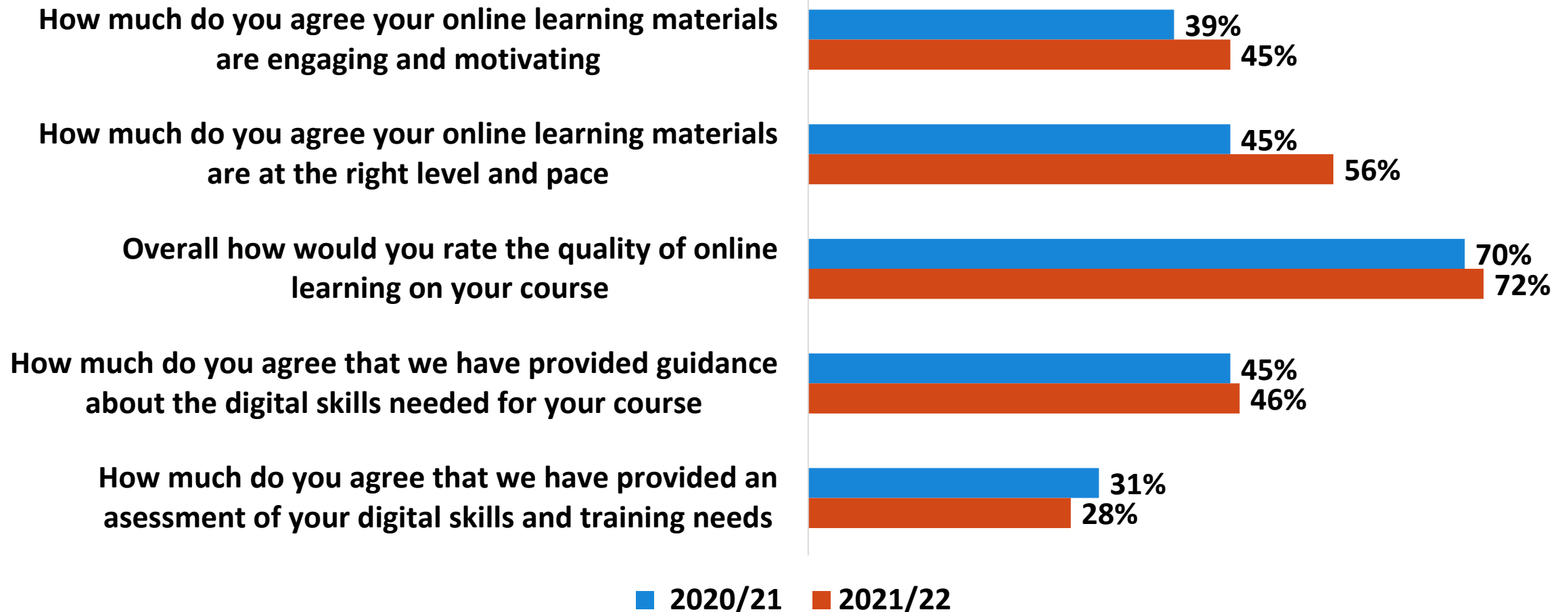


How does this year's data compare to last year?

2020/21 CITY DATA COMPARED TO 2021/22 CITY DATA



2020/21 City data comparison to 2021/22 City data

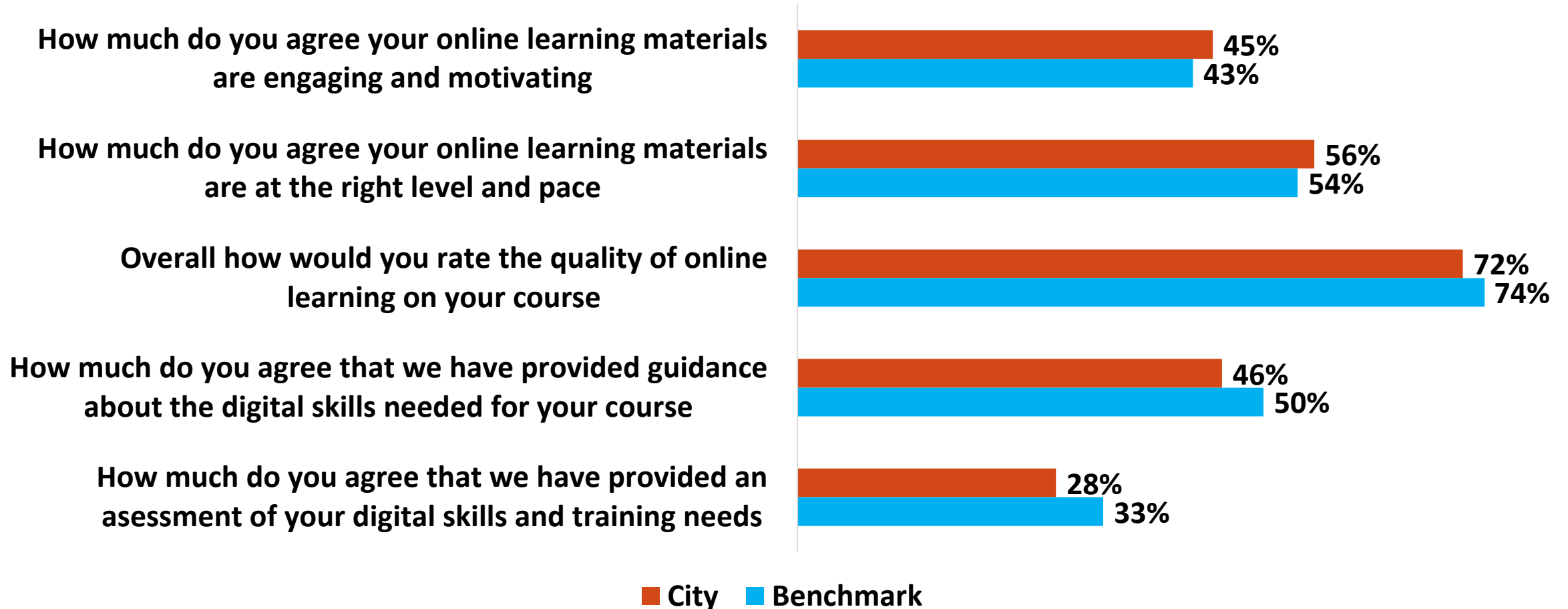


How does this year's data compare to the benchmark?

2021/22 CITY DATA COMPARED TO 2021/22 BENCHMARK DATA



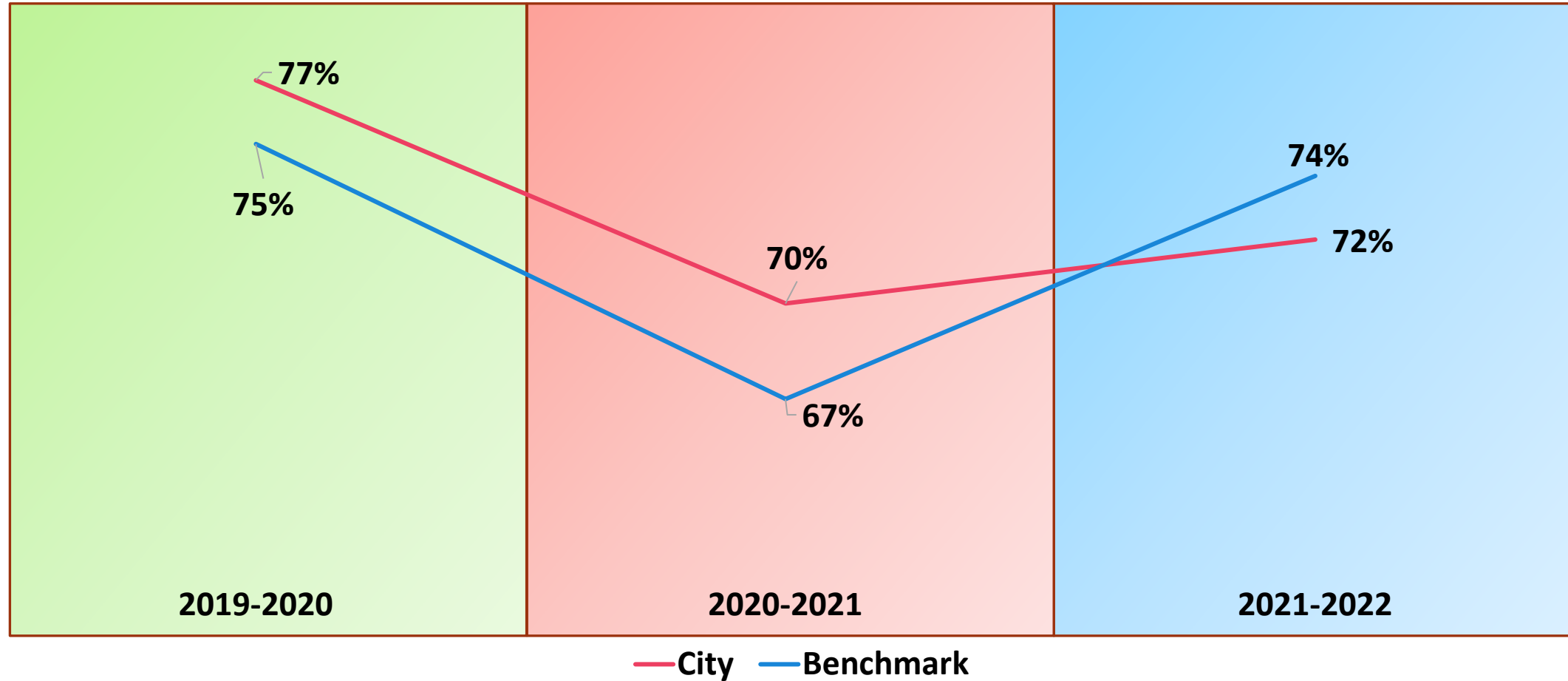
2021/22 City data comparison to 2021/22 benchmark data



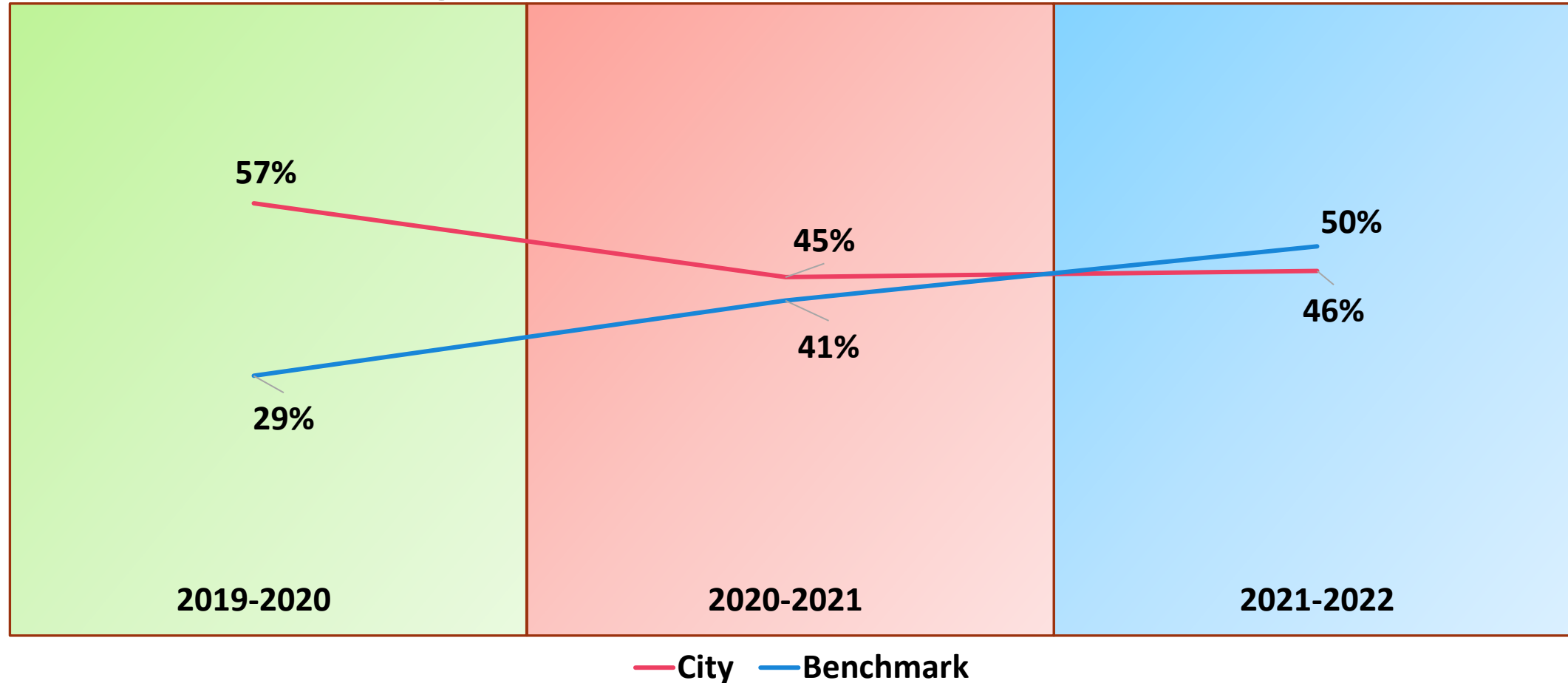
How does City's data compare to the benchmark over the last 3 years?

CITY DATA COMPARED TO BENCHMARK DATA FOR LAST 3 YEARS

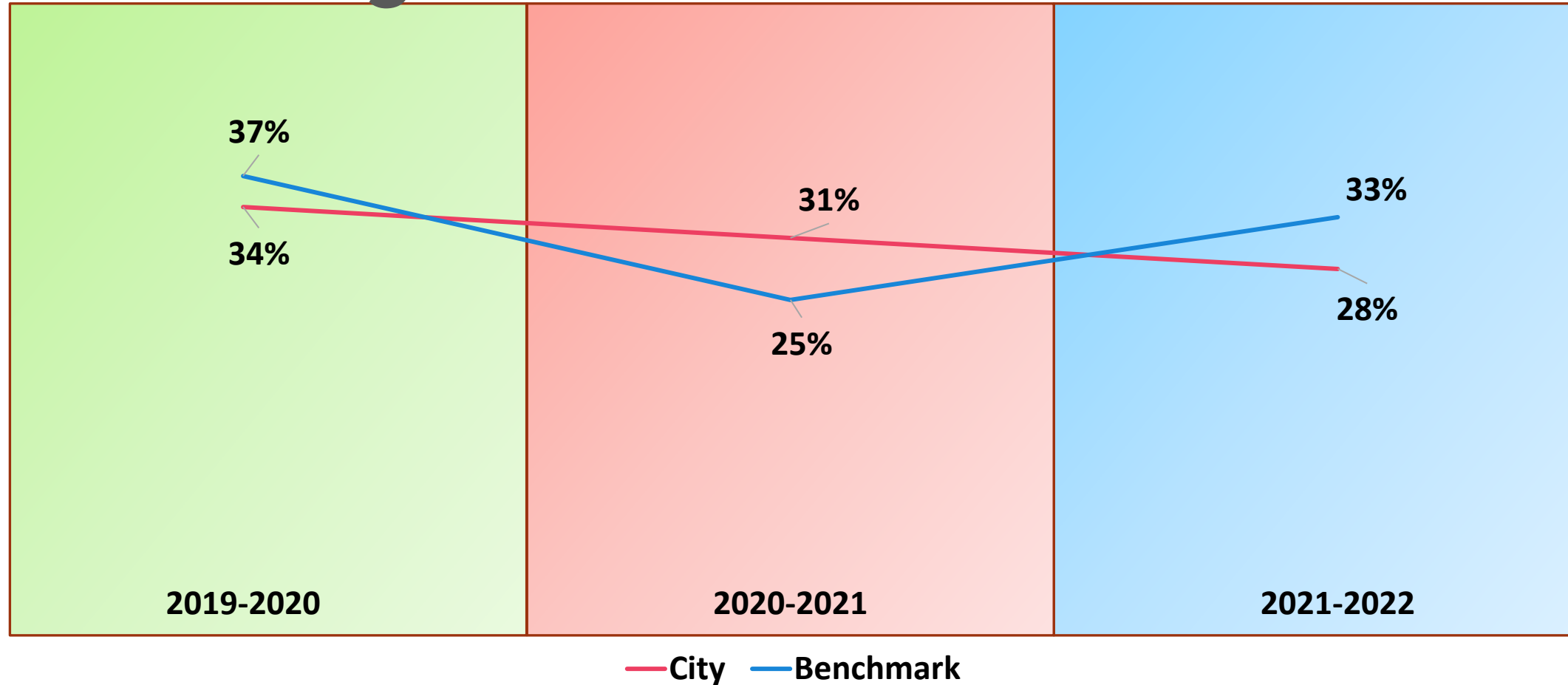
Overall how would you rate the quality of online learning on your course?



How much do you agree that we have provided guidance about the digital skills needed for your course?



How much do you agree that we have provided an assessment of your digital skills and training needs?



Student's views

CAROLYNE LUNGA – STUDENT DIGITAL ASSISTANT

SUMAYYAH ISLAM – STUDENT DIGITAL ASSISTANT



What can we do to improve the student digital experience?

- Ensure all students know the student guides exist and encourage them all to complete the learning with Moodle module
- Provide students with a digital skills assessment
- Raise the profile of digital skills and start talking to students about the different digital skills needed for different disciplines



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