EQUITABLE PRIVACY CLINICS

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WHAT DO WE MEAN BY PRIVACY CLINICS?

• Currently, the ability to control, understand, and assure personal data is not equitable in society.

• The specific privacy needs of marginalised and vulnerable populations are often overlooked in design.

• Delivering support together with organisations who support vulnerable populations, such as refugees and victims of interpersonal violence.

• Everyone should be able to easily understand who they share data with and safely control how and when they share it.
WHAT DO WE MEAN BY PRIVACY CLINICS?

• Support tailored to the needs of service users (e.g., individual sessions and group work).

• We will use a variety of participatory design methods to understand the needs of vulnerable user groups.

• Working towards the co-design of mechanisms to improve service users’ agency with regards to privacy.
OUR NEXT STEPS

1. Engage with partners to begin building a clinic model
2. Engage with community partners
3. Implement a clinic in the next 3–5 months
Our first focus: People with child-caring responsibilities and how they can protect their children from harms mediated by technology.

Establishing a clinic to support parents living in socio-economically disadvantaged areas.

How would we engage with this group, supporting their needs and tensions around privacy?

What types of issues and concerns might we encounter?
PROMPTS

What kind of support should we start with?

What expertise will we need?

What should we look out for?

What format should the clinic take?