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# EQUITABLE PRIVACY CLINICS

# WHAT DO WE MEAN BY PRIVACY CLINICS?

- Currently, the ability to control, understand, and assure personal data is not equitable in society.
- The specific privacy needs of marginalised and vulnerable populations are often overlooked in design.
- Delivering support together with organisations who support vulnerable populations, such as refugees and victims of interpersonal violence.
- Everyone should be able to easily understand who they share data with and safely control how and when they share it.



# WHAT DO WE MEAN BY PRIVACY CLINICS?

- Support tailored to the needs of service users (e.g., individual sessions and group work).
- We will use a variety of participatory design methods to understand the needs of vulnerable user groups.
- Working towards the co-design of mechanisms to improve service users' agency with regards to privacy.



# OUR NEXT STEPS

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1

Engage with partners to begin building a clinic model

2

Engage with community partners

3

Implement a clinic in the next 3-5 months

# CLINIC SCENARIOS

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- **Our first focus:** People with child-caring responsibilities and how they can protect their children from harms mediated by technology.
- Establishing a clinic to support parents living in socio-economically disadvantaged areas.
- How would we engage with this group, supporting their needs and tensions around privacy?
- What types of issues and concerns might we encounter?

# PROMPTS

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What kind of support should we start with?

What expertise will we need?

What should we look out for?

What format should the clinic take?